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Systematic development and evaluation of complex interventions to improve health:

A route to success?

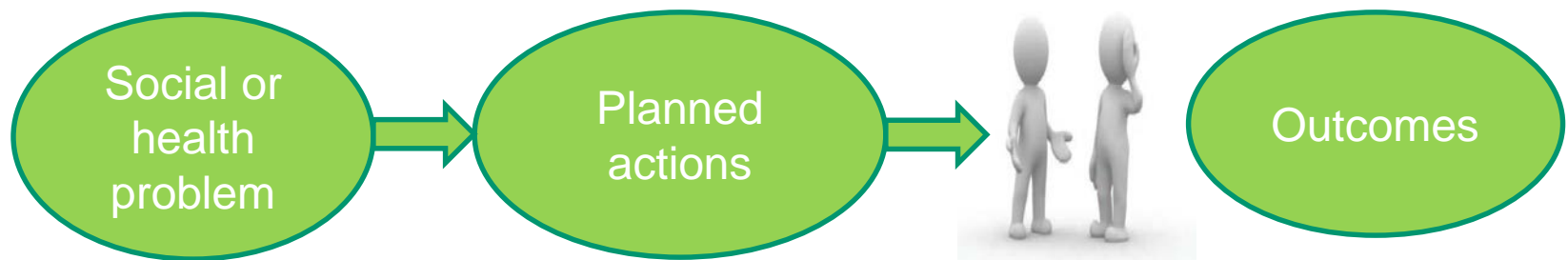
Sally Wyke

**INSPIRING
PEOPLE**



What is an intervention?

A set of planned actions that are designed to bring about desired changes (outcomes) in a defined population in order to address a social or health problem.



Complex interventions are.....

.... made up of **many components** that act both **on their own** and **in conjunction with each other**

Why does it matter? Research waste

‘Every year, about a third of a trillion dollars (USD) is spent on biomedical research across the world. But there is good evidence showing that much of this investment is wasted because of the way that research priorities are set; the way research is designed, conducted, and analysed; the way research is regulated and managed; the lack of publication of much research; and the poor reporting of research that is published.’

<http://www.thelancet.com/campaigns/efficiency/introduction-update>

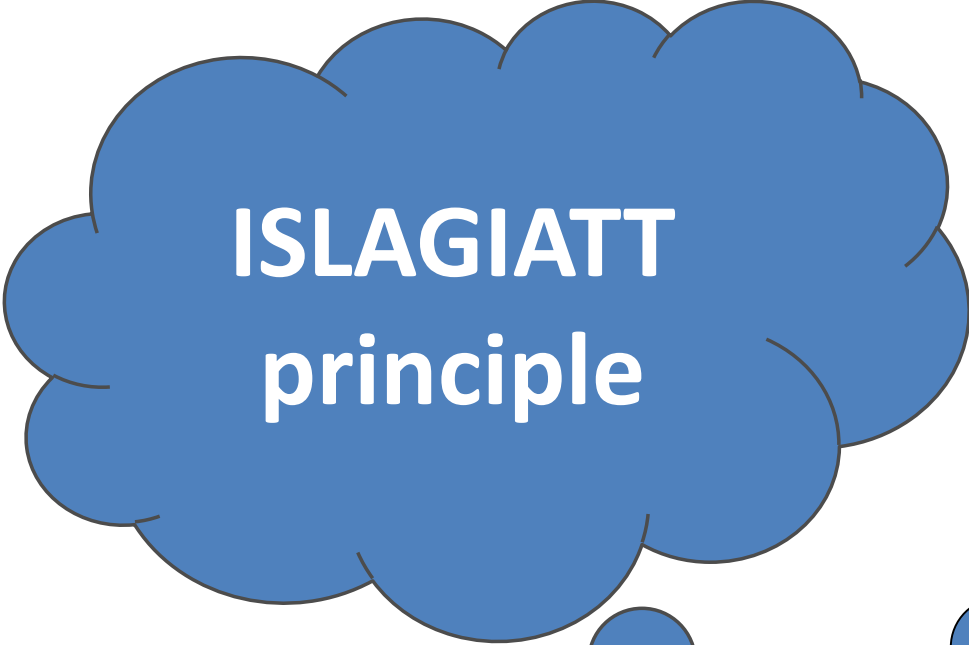
The problem with trials is....

- Only 20% of trials recruit $\geq 80\%$ of target number of participants.*
- Over 60% of HTA-funded trials fail to show postulated statistically significant difference.**


WHY?

- Over-optimism?
- Funding constraints?
- A 'winner's curse' phenomenon? – publication bias***
- Weak evidence base for trial conduct?****
- **Not well enough developed interventions**

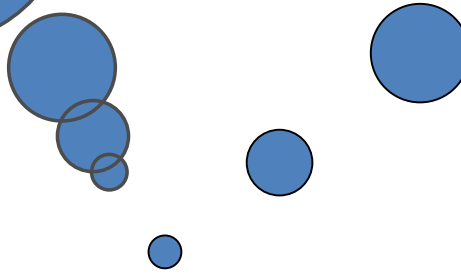
How do you develop an intervention?



**ISLAGIATT
principle**



**'It Seemed
Like A Good
Idea At The
Time'**



Martin P Eccles
Professor of Clinical Effectiveness
Newcastle

The six steps approach to quality intervention development*

1. Define and understand the problem and its causes
2. Clarify which causal or contextual factors are modifiable and have greatest scope for change
3. Identify how to bring about change: change mechanism
4. Identify how to deliver change mechanism
5. Test and refine the intervention on small scale
6. Collect sufficient evidence of effectiveness to justify rigorous evaluation/ implementation

Living well with multimorbidity: the CARE Plus study



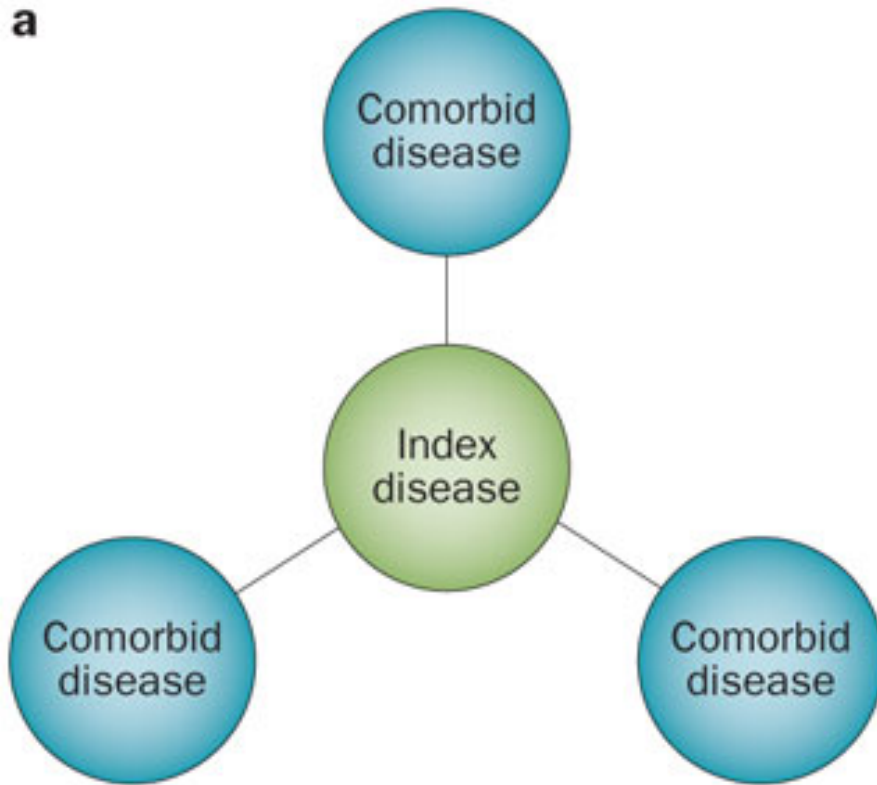
Stewart Mercer
Sally Wyke

Bruce Guthrie
Elizabeth Fenwick
Bridie Fotzpatrick
Alex McConnachie
Rosalind O'Brien
Graham Watt
**NHS and Deep End General
Practices**

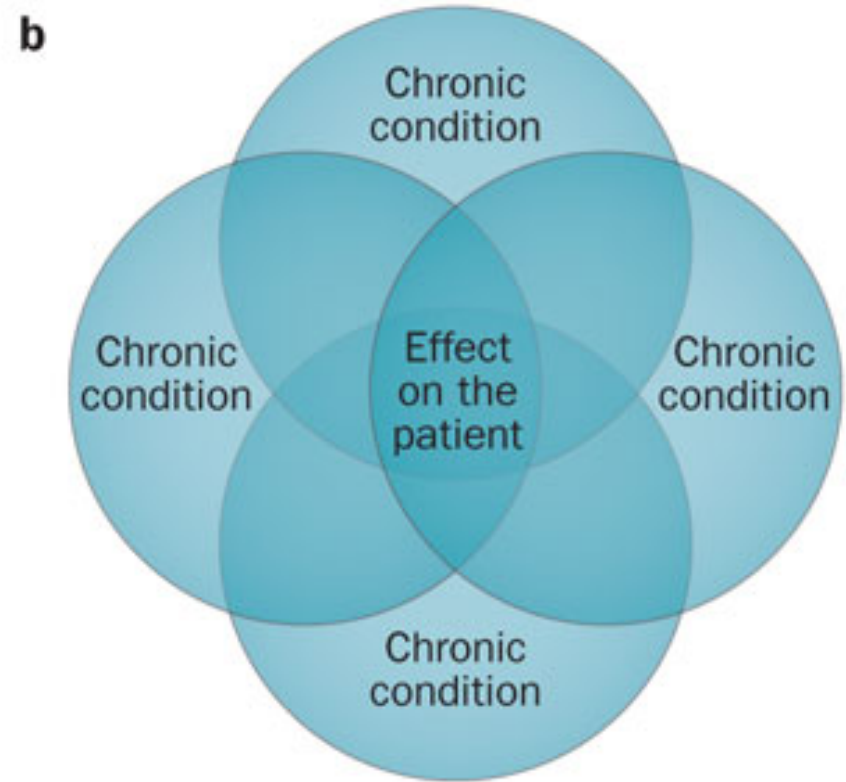
2009- 2013

Comorbidity and Multimorbidity

COMORBIDITY



MULTIMORBIDITY





Living well with multimorbidity: Steps and methods

1 & 2. Define the problem and clarify what is modifiable

- 310 general practices -1,754,133 patients
- Qualitative interviews - 19 HCPs and 14 patients
- Economic analysis: Scottish Health Survey

3 & 4. Identify how to bring about and deliver change

- Co-development in Focus Group Discussions

5 & 6. Test and refine.
Gather enough evidence to justify trial

- Pilot study in 2 practices
- Exploratory cluster RCT: 8 practices, GPs and nurses; 152 patients
- Economic analysis: in-trial and modelling



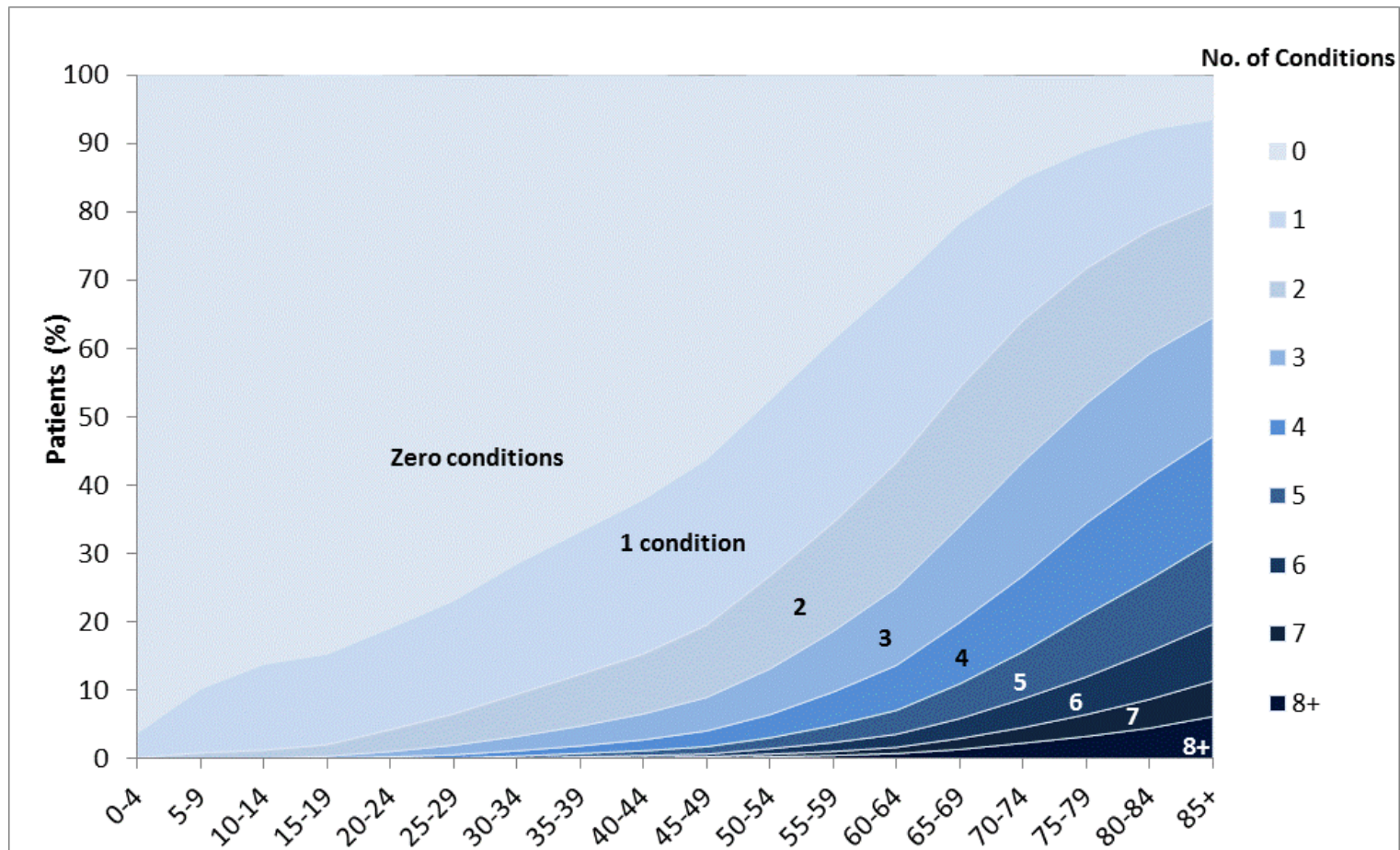
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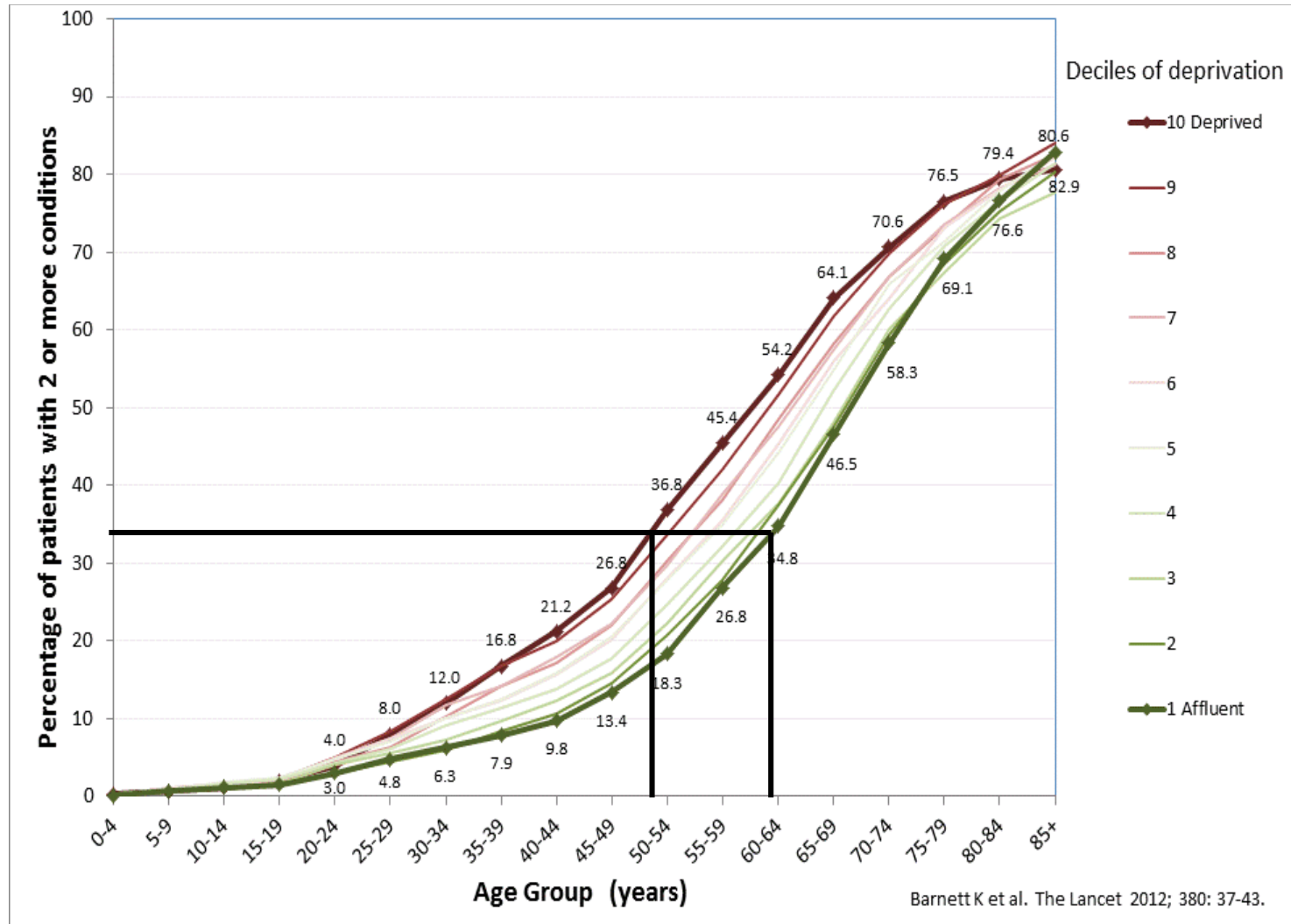
1. UNDERSTAND THE PROBLEM

Multimorbidity is very common

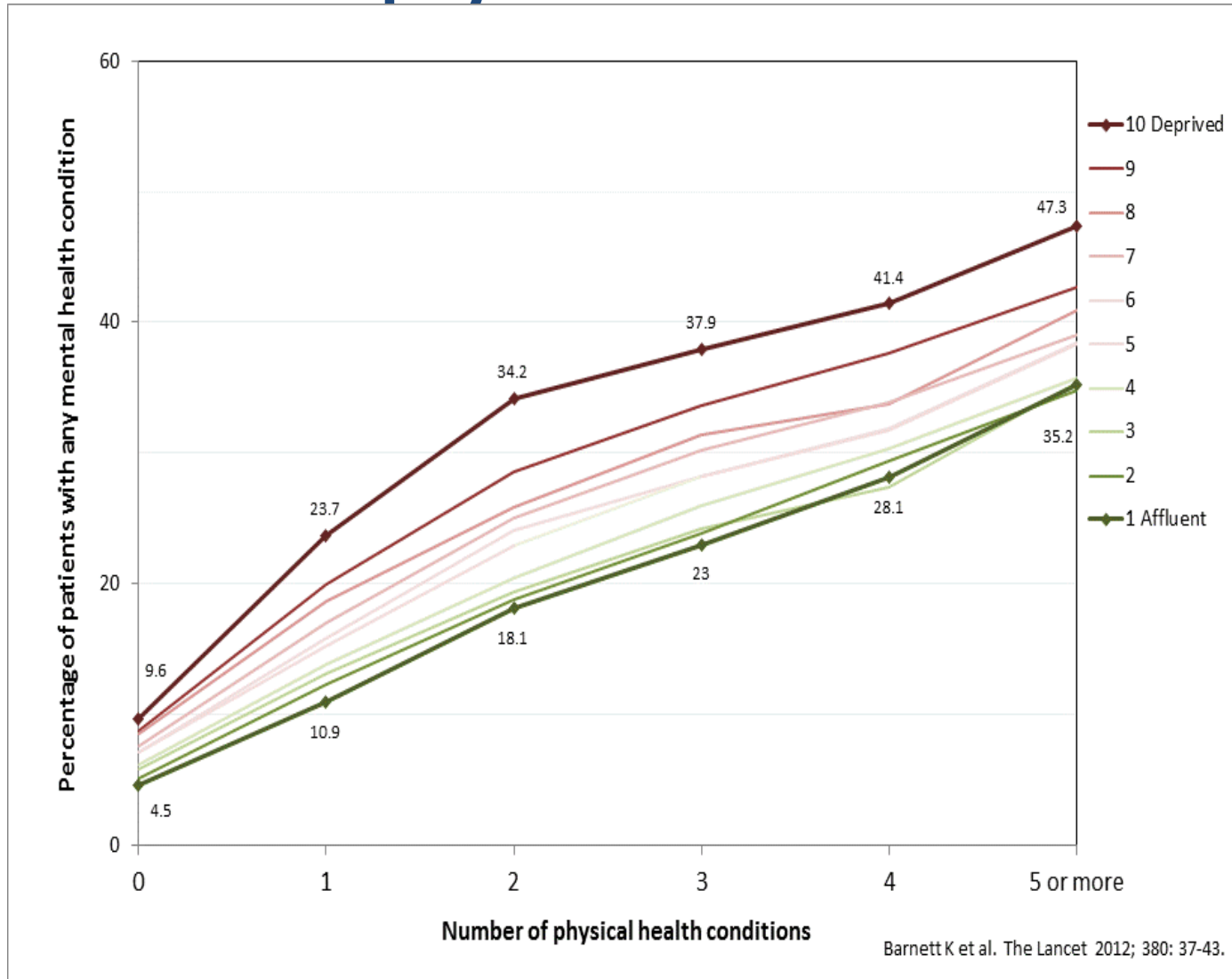
- The majority of over-65s have 2 or more conditions, and the majority of over-75s have 3 or more conditions
- More people have 2 or more conditions than only have 1



People living in most deprived areas develop multimorbidity 10-15 years before those living in the most affluent areas

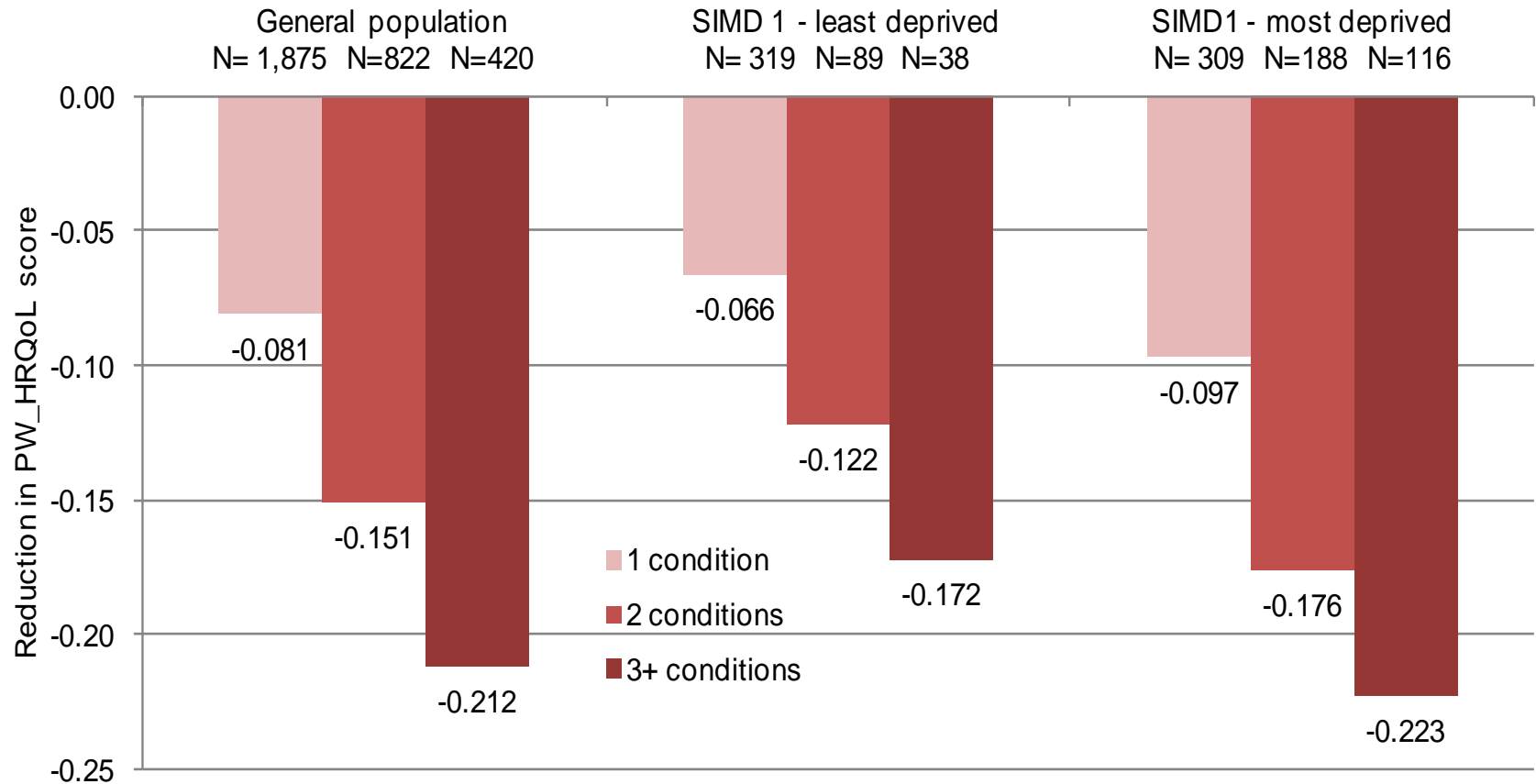


Mental health problems are strongly associated with number of physical conditions



Multimorbidity is associated with poorer quality of life, particularly in deprived areas

General population and lowest and highest deprivation quintiles



Health and social problems can seem overwhelming

“There’s nowhere round here...there’s nothing to do”

“every day, week, month is the same”

“Sometimes I sit and cry. I do. I sit and cry ‘cause I think ‘God’s sake, you’re only 50. How did it come to this?’”

Clinical staff in deprived areas struggle too...

“Demoralising”

“Exhausting”

“I feel like a wrung-out rag at the end of consultations”

“If you’re too caring ... you’ll crack up in a place like this. Our boundaries lie where they are because they have to at the moment”

The Inverse Care Law

- ‘The provision of good medical care tends to vary inversely with the need for it in the population served.’
- Health care is not available on an equitable basis even in the NHS.....there is an inverse care law
- General practices in the most deprived areas have 20% more consultations, consultations that are more complex and no more funding*

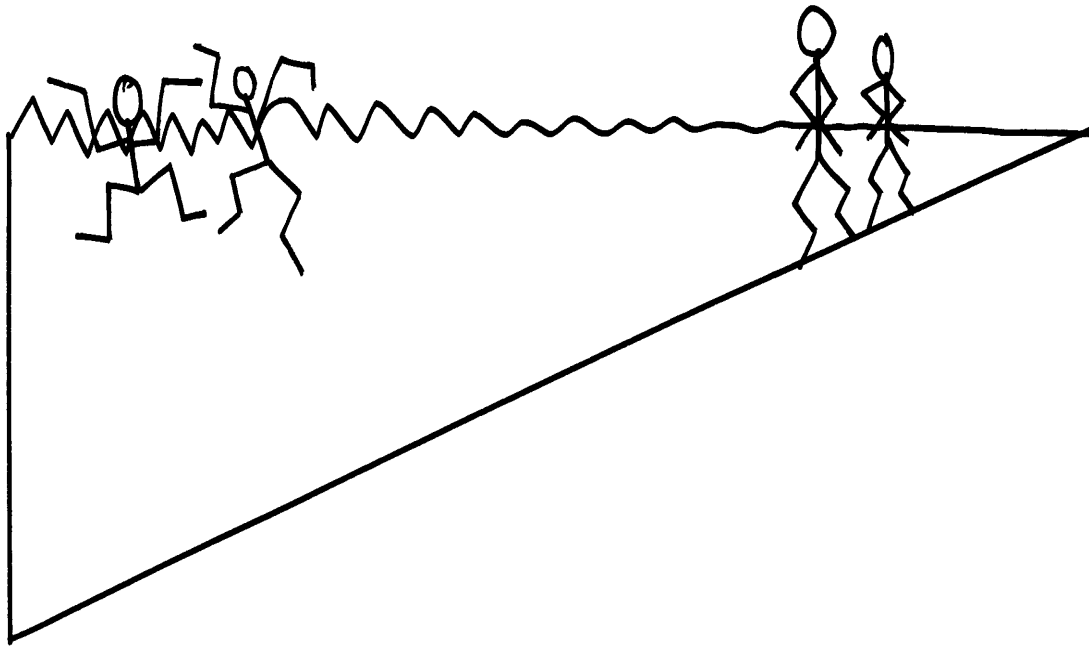


General practice funding underpins the persistence of the inverse care law:

cross-sectional study in Scotland

*McLean et al. *British Journal of General Practice* 2015; **65(641): e799-e805.**

General Practitioners at the Deep End



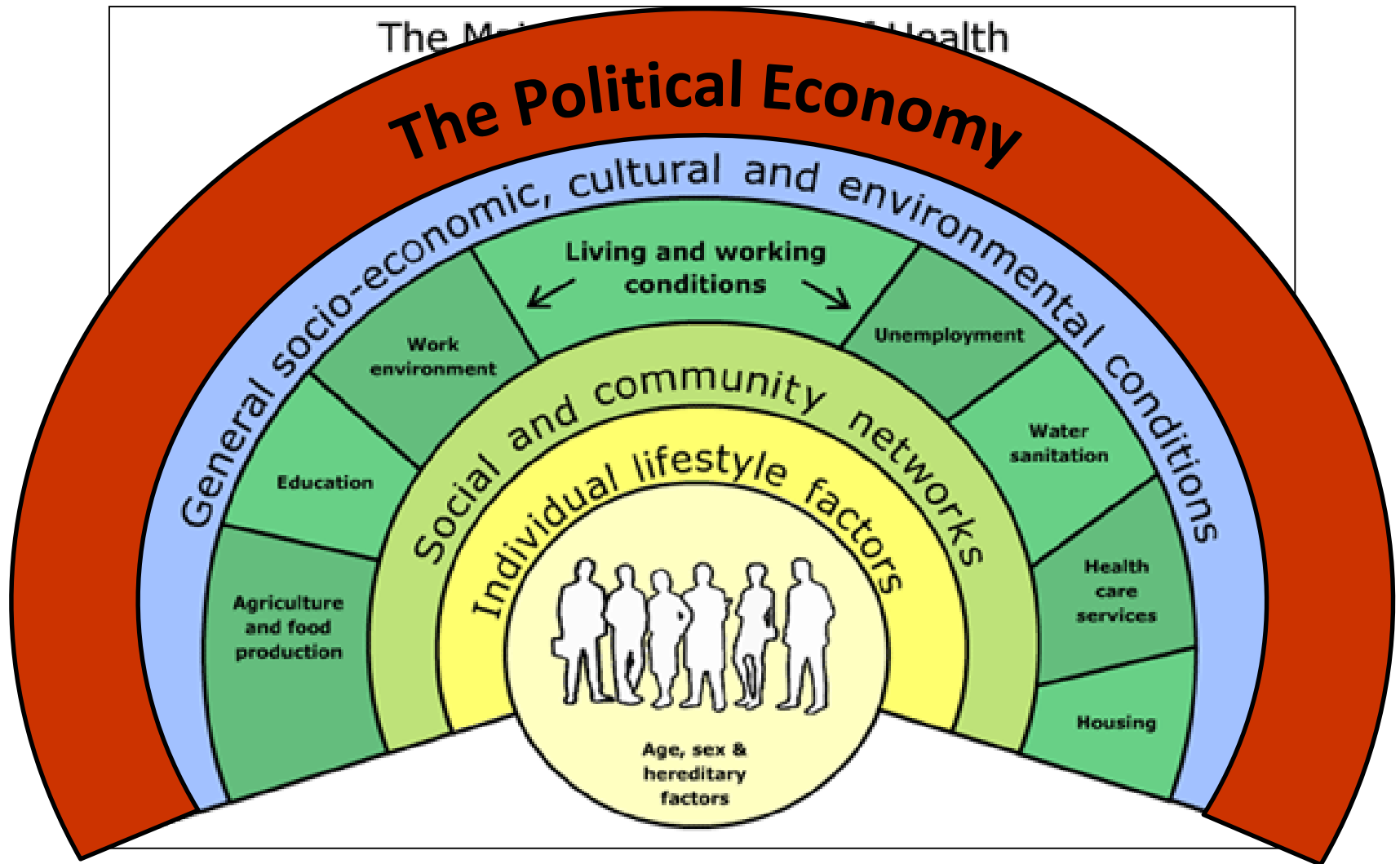


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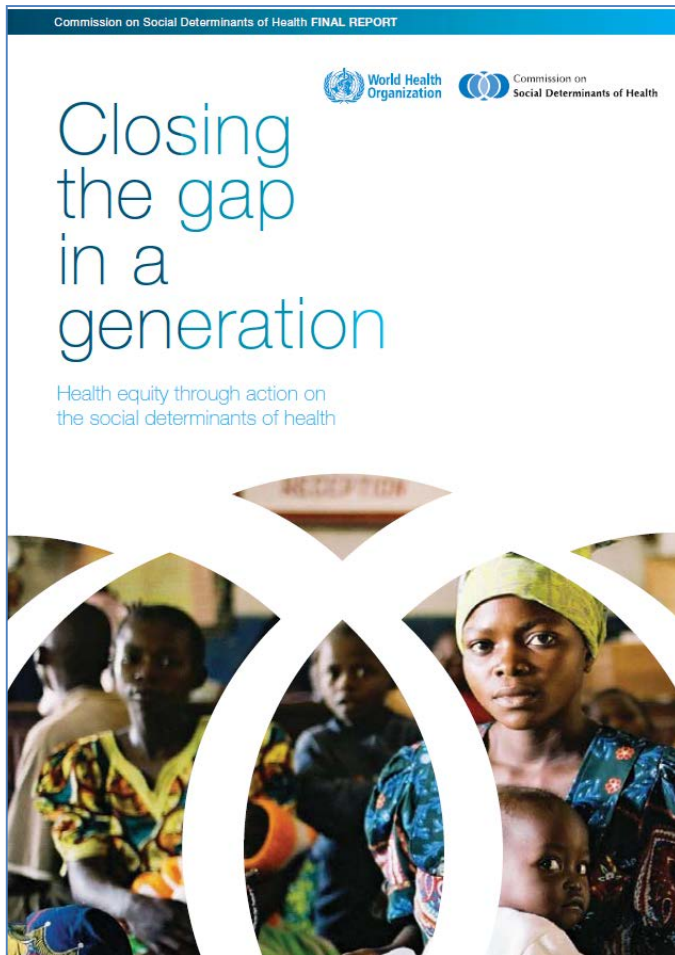
MULTIMORBIDITY

2. IDENTIFY WHAT IS MODIFIABLE

What determines health in a population



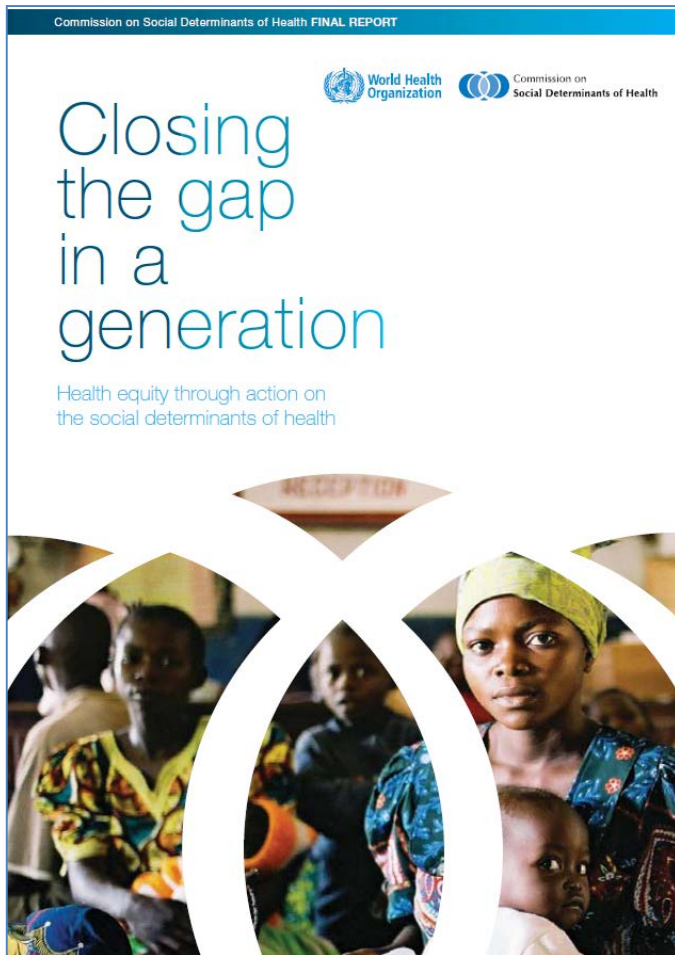
World Health Organisation (WHO)



“It does not have to be this way and it is not right that it should be like this... Social injustice is killing people on a grand scale”

WHO Commission on Social Determinants of Health, 2008.

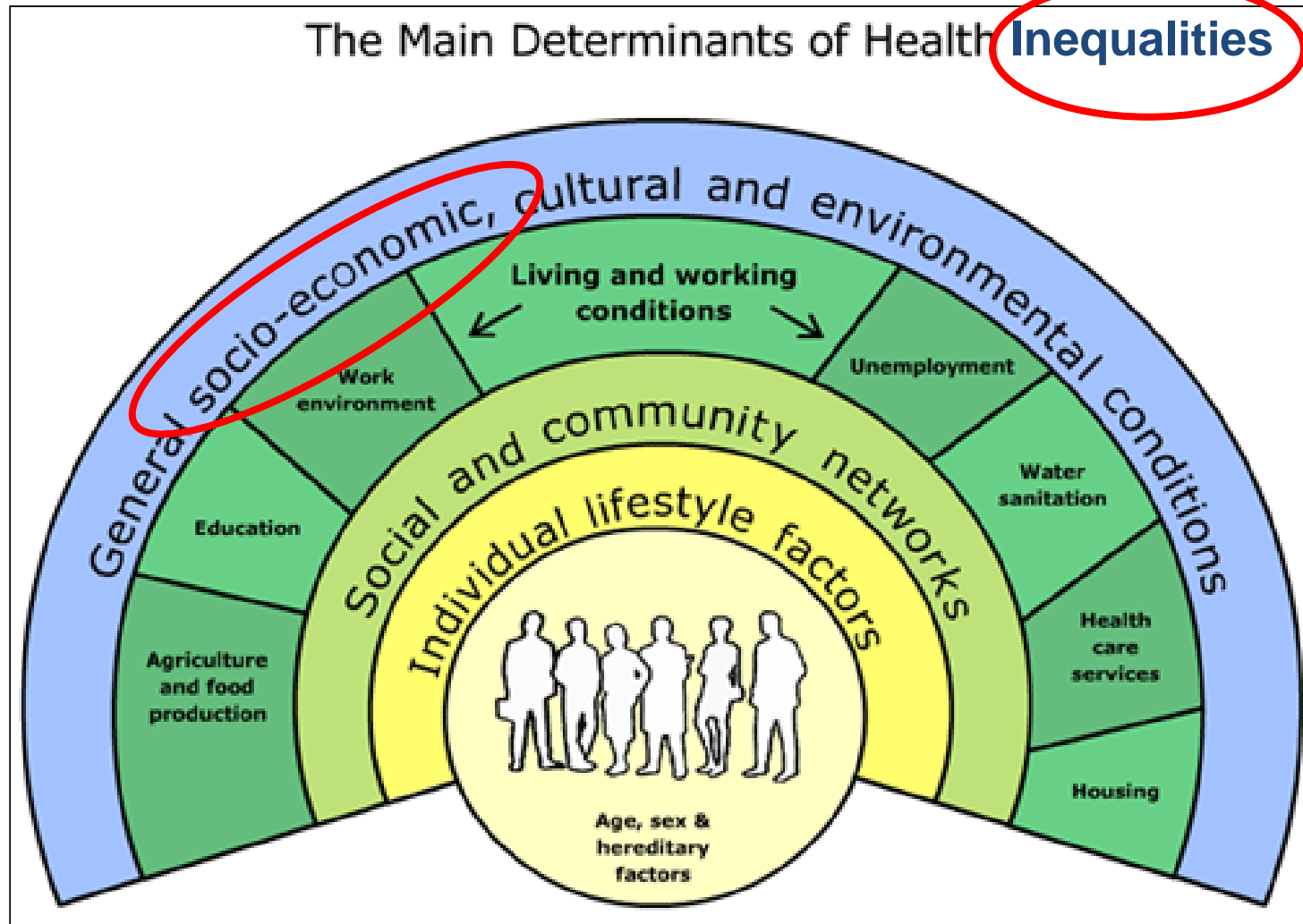
Political economy



“It is not inequalities that kill people, as the report states, it is those who are responsible for these inequalities that kill people”

Navarro V. What we mean by social determinants of health. *International Journal of Health Services* 2009; 39 (3): 423–441

What determines health in a population



Maybe we should build a boat instead...



Some problems CAN be addressed in primary care. How?

What sort of intervention?

Can it focus on people and the inverse care law?

Can we recruit practices to deliver and patients to receive it?

Can hard pressed GPs and Nurses deliver it?

Is there a chance that it could help people 'live well' with multimorbidity in deprived areas?



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**3 & 4. IDENTIFY HOW TO BRING
ABOUT AND DELIVER CHANGE**

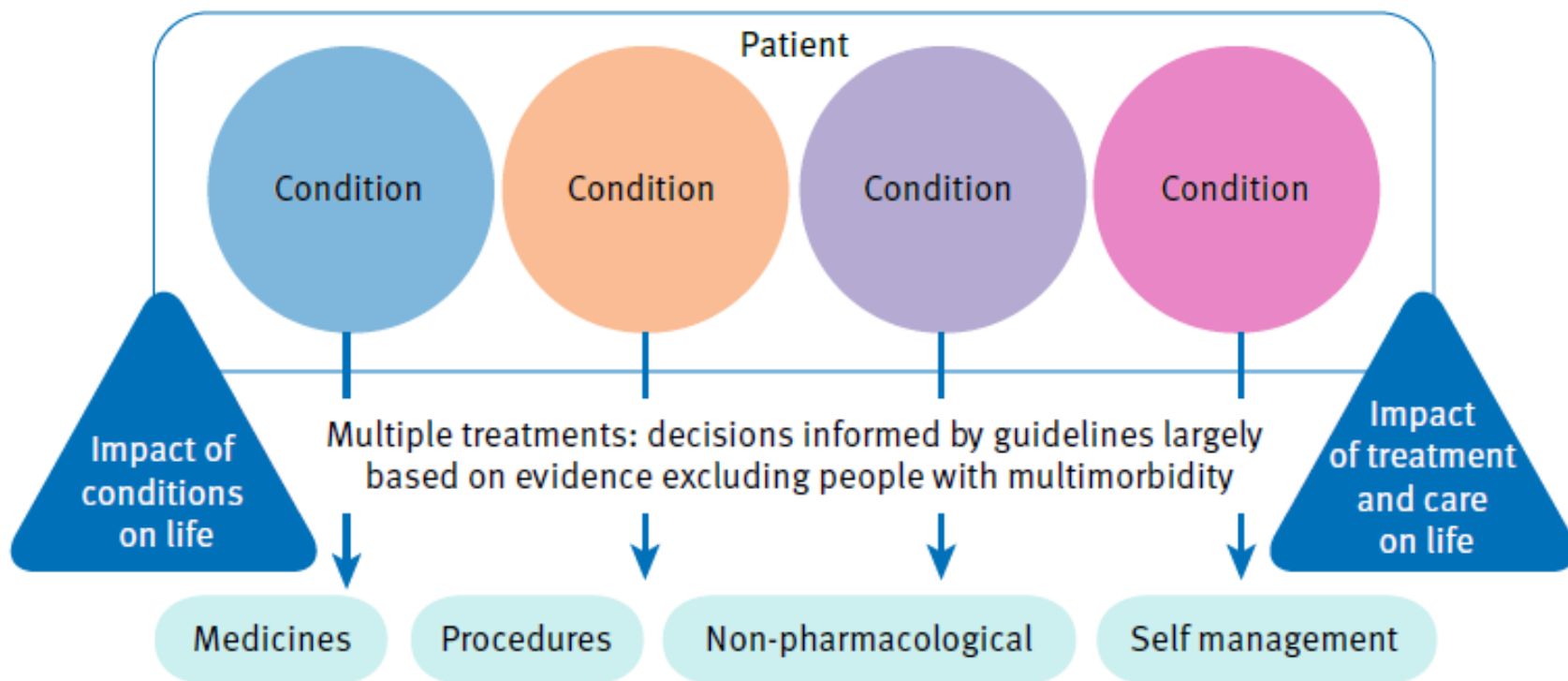
What sort of intervention? Is there an evidence base?

- Cochrane Review 2016 Smith et al
 - 18 RCTs worldwide
 - 9 comorbidity / 9 multimorbidity
 - Mostly organisation change in the delivery of care rather than patient-centred
 - Mostly elderly
 - No focus on SES
 - Limited evidence of benefit

Management approaches: single-condition-focused v multimorbidity

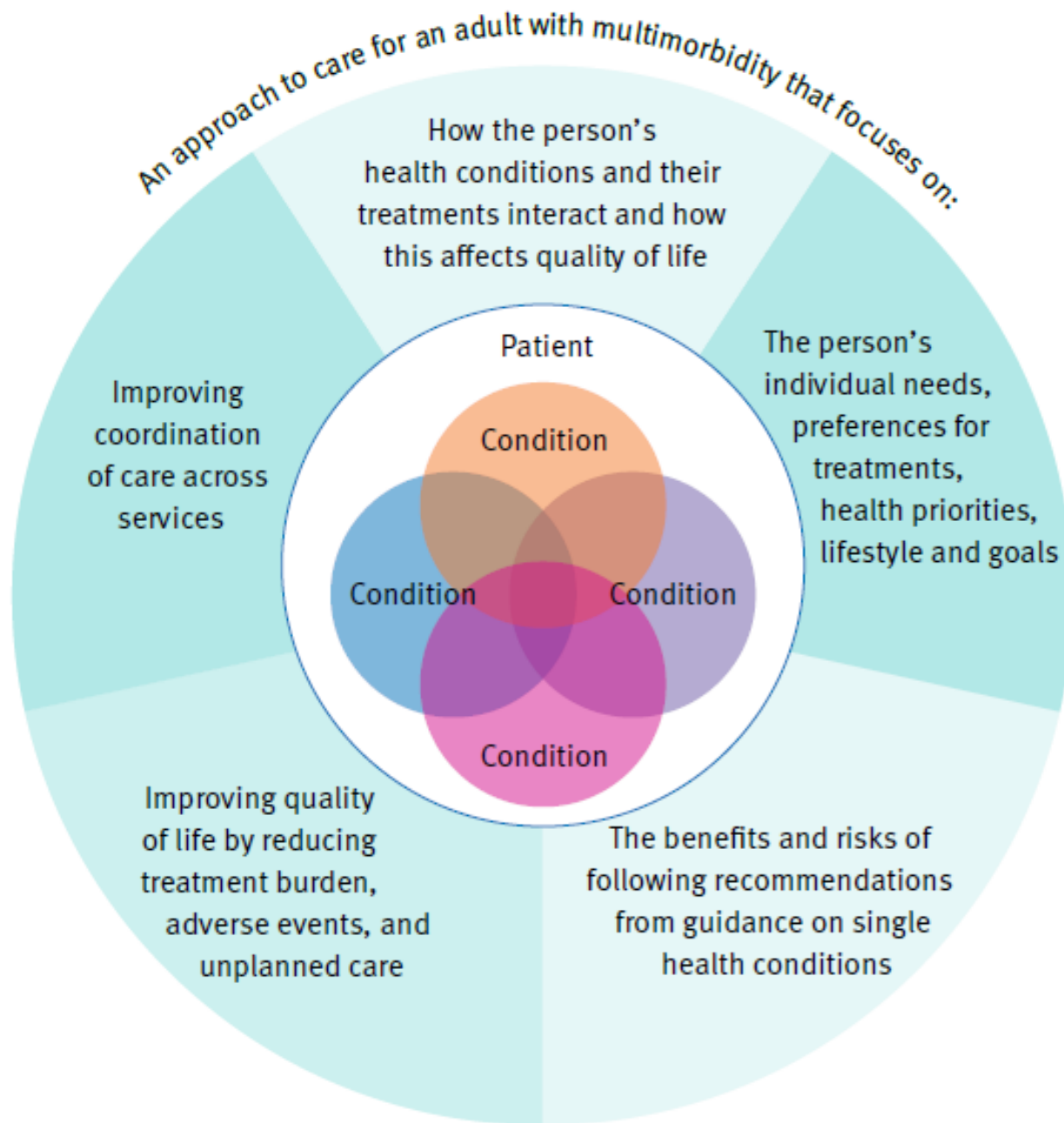
SINGLE-CONDITION-FOCUSED APPROACH TO CARE

Fragmentation within services and across services



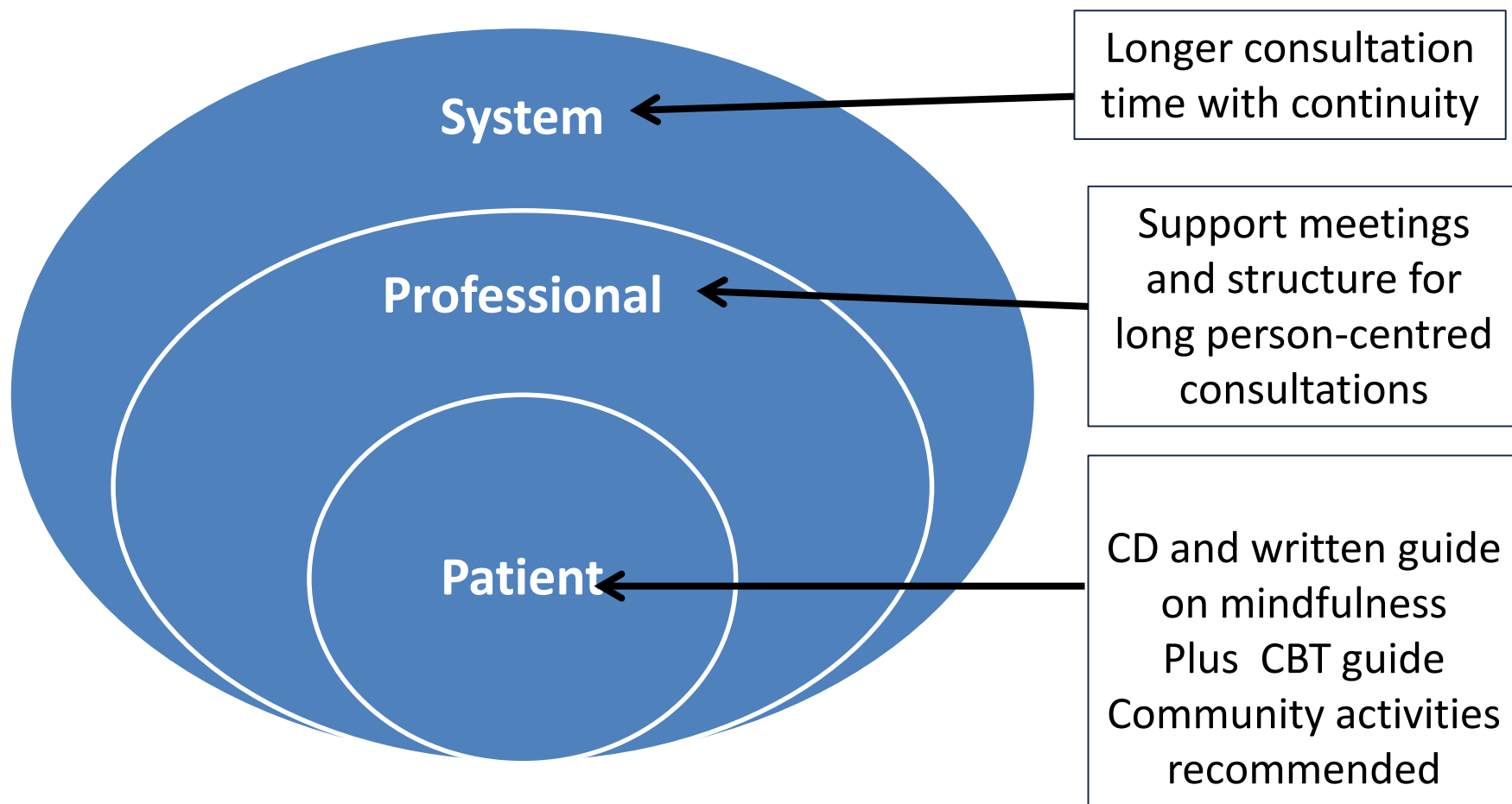
MULTIMORBIDITY APPROACH TO CARE

MULTIMORBIDITY APPROACH TO CARE



CARE PLUS: a whole-system approach

Time, continuity, person centredness and self-management support



A whole system approach?

Within consultations:

1. Establish and maintain therapeutic relationships (**Connect**)
2. Focus on 'whole person' in assessing health problems (**Assess**)
3. Respond in an empathetic and validating way (**Respond**)
4. Empower patients to achieve realistic goals (**Empower**)

CARE Plus

The development and optimisation of a primary care-based whole system complex intervention (CARE Plus) for patients with multimorbidity living in areas of high socioeconomic deprivation

Stewart William Mercer, Rosaleen O'Brien, Bridie Fitzpatrick, Maria Higgins, Bruce Guthrie, Graham Watt and Sally Wyke



System: Time and relational continuity

Practitioner: Practitioner training and Support

Self management: Support between consultations



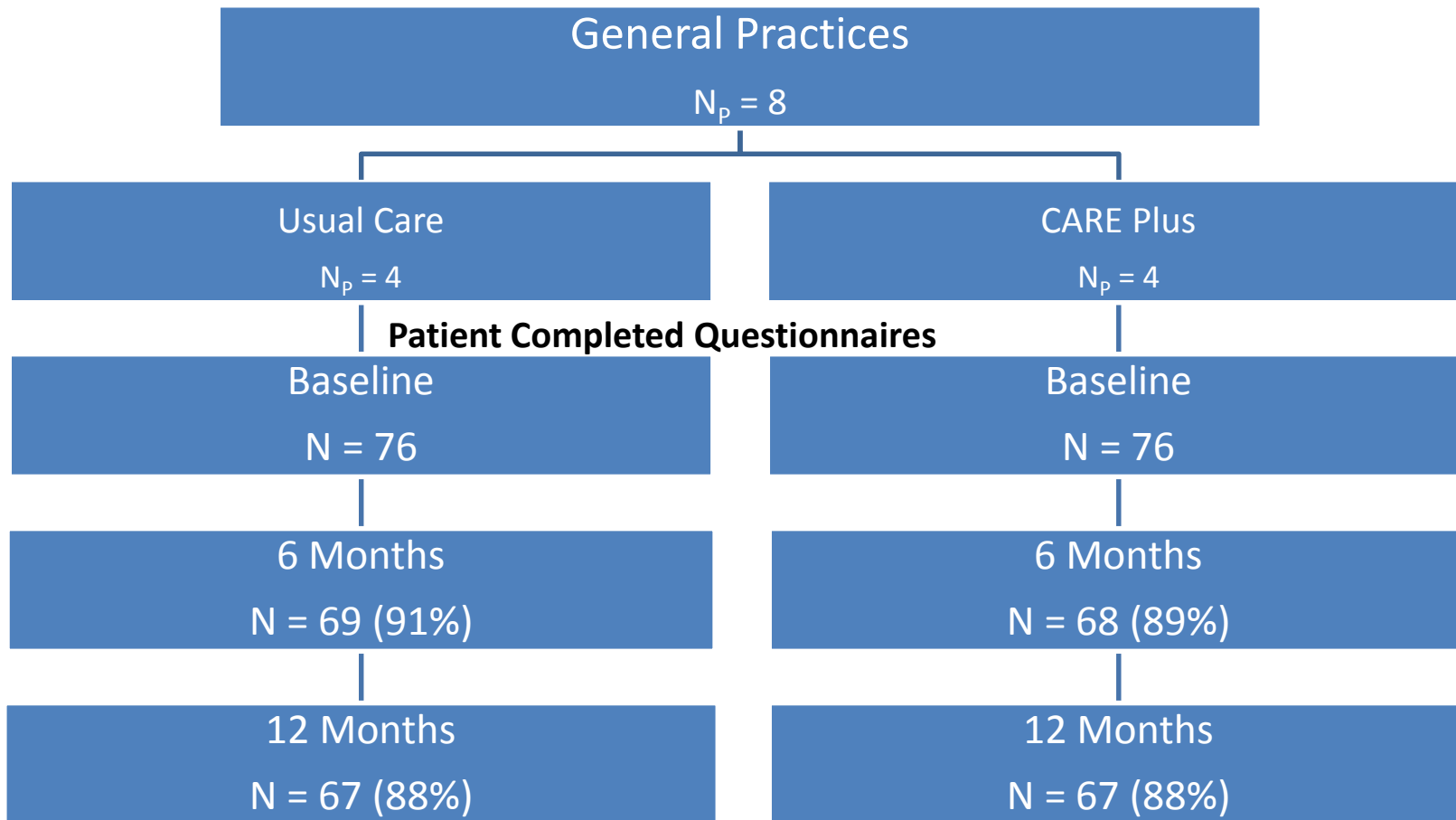
MULTIMORBIDITY

**5 & 6. TEST AND REFINE, GATHER
ENOUGH EVIDENCE TO JUSTIFY A
LARGER EVALUATION**

Developed in FGD; tested in 2 practices

Phase 1	Changes made
Practices varied in who should do long consultations, GPs or Nurses	Let practices choose
Varied on how long consultations should be	Let practices and practitioners choose
How many consultations? Depend on pts	Let clinicians decide at the time
Practitioners would need training and support	Offer as many meetings as they wanted
Practitioners could benefit from stress management	Offer mindfulness training to clinical staff
Phase 2	Changes made
On the whole it worked	
Took long time to complete CARE Plus Plan	Care Plus Plan shortened
Practitioner support valuable	Streamlined to include peer support, training, personal and group goals, mindfulness

Pilot cluster RCT: Can we recruit practices and patients?



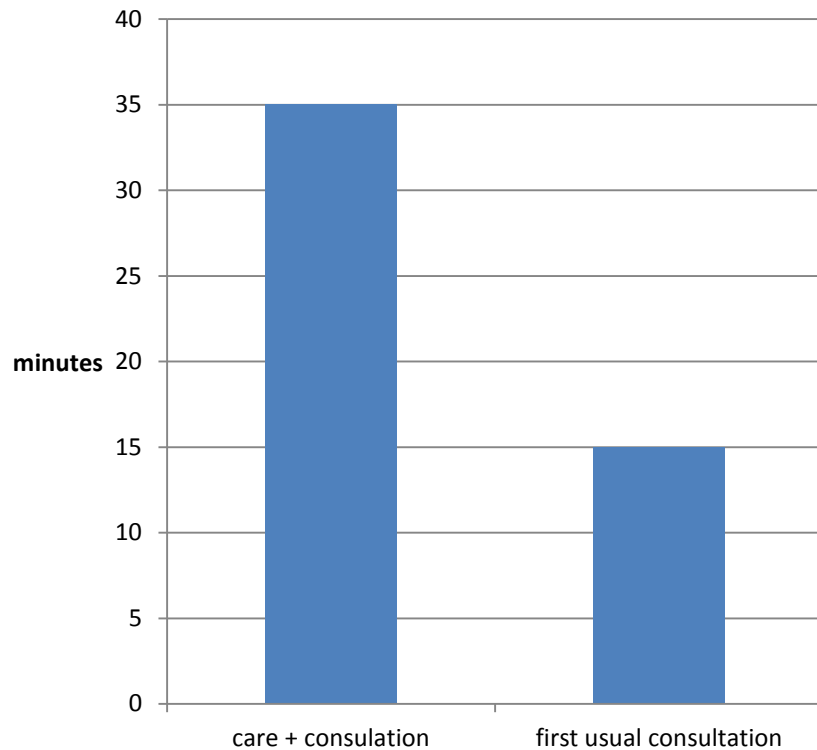
Can hard pressed GPs and Nurses deliver it?

I think that's is where the extra time comes in that you can listen you are not stressed by going through your head 'I need to do five issues ...'. You can let them address their needs ... You can listen connect and then bring (your) agenda in as well because I think at the end of the day I still feel quite .. .yeah, I am a doctor and I need to make sure that I get something through, which is important and not forgotten. (Practice A, Meeting 2, GP Participant 1)

Patients are very positive about it. I think I haven't had single ones who has turned down the suggestion. (Practice A, Meeting 1, GP Participant 3)

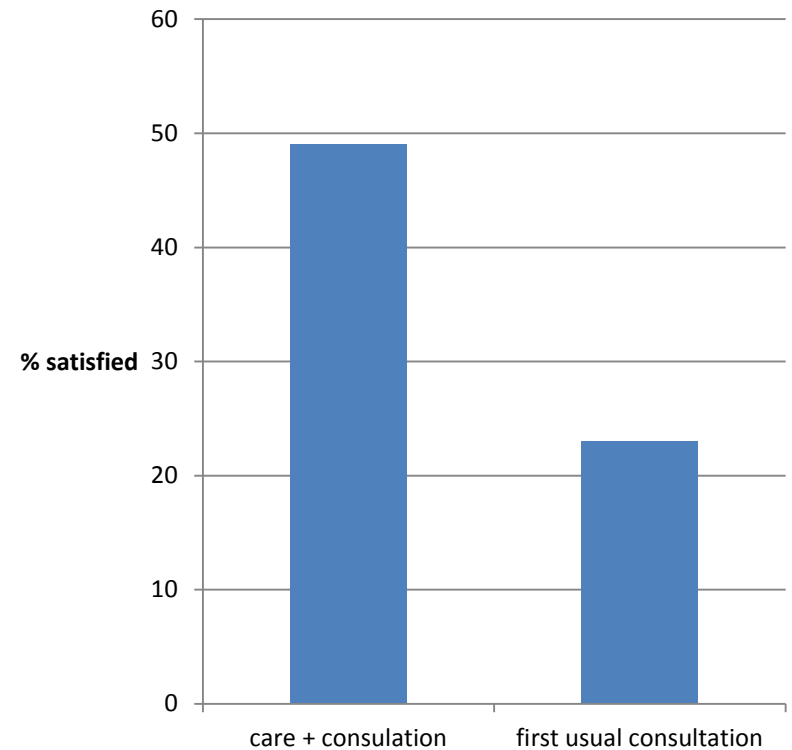
Can it work I?: Longer consultations let to higher patient satisfaction

Time spent in first index consultation



P<0.0001

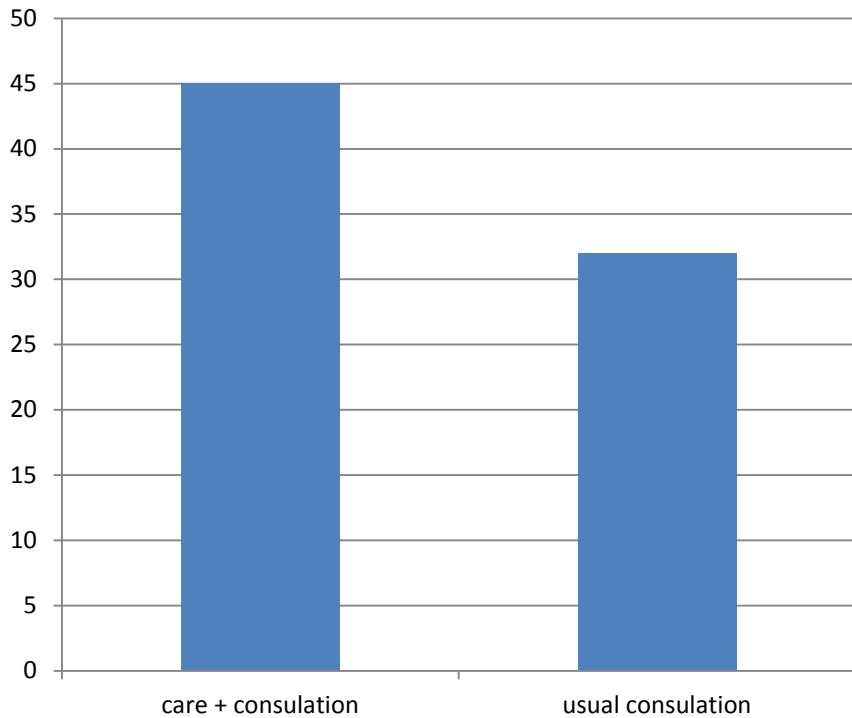
Satisfied with time spent in first index consultation



P<0.0005

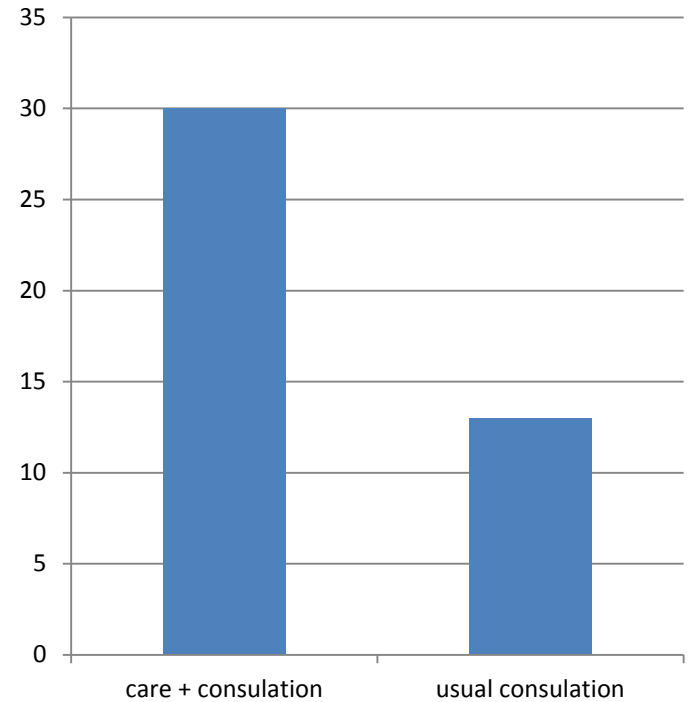
Can it work II? Consultations were seen as 'better'

CARE Measure (% max score)



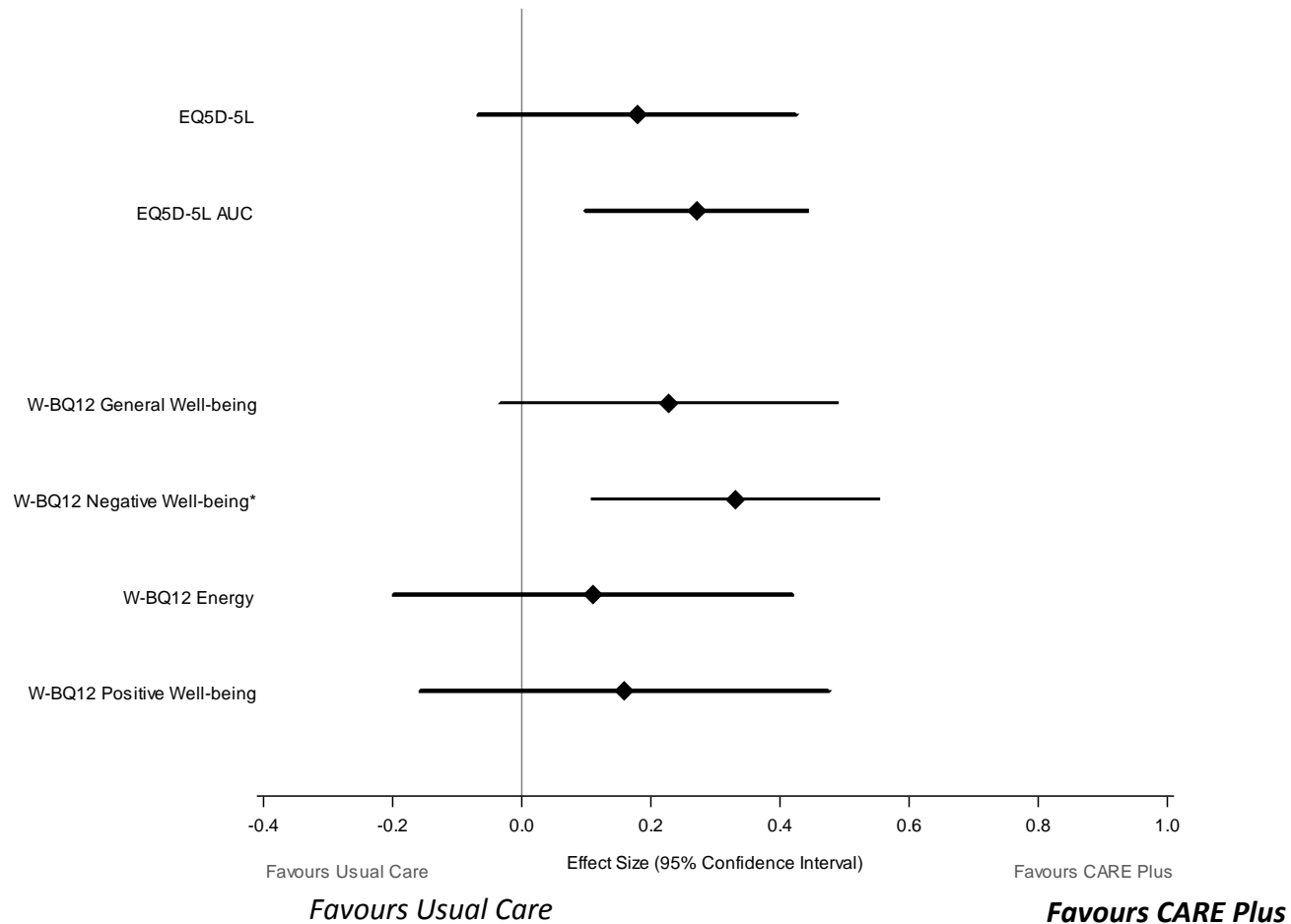
ns

PEI (% 'enabled')

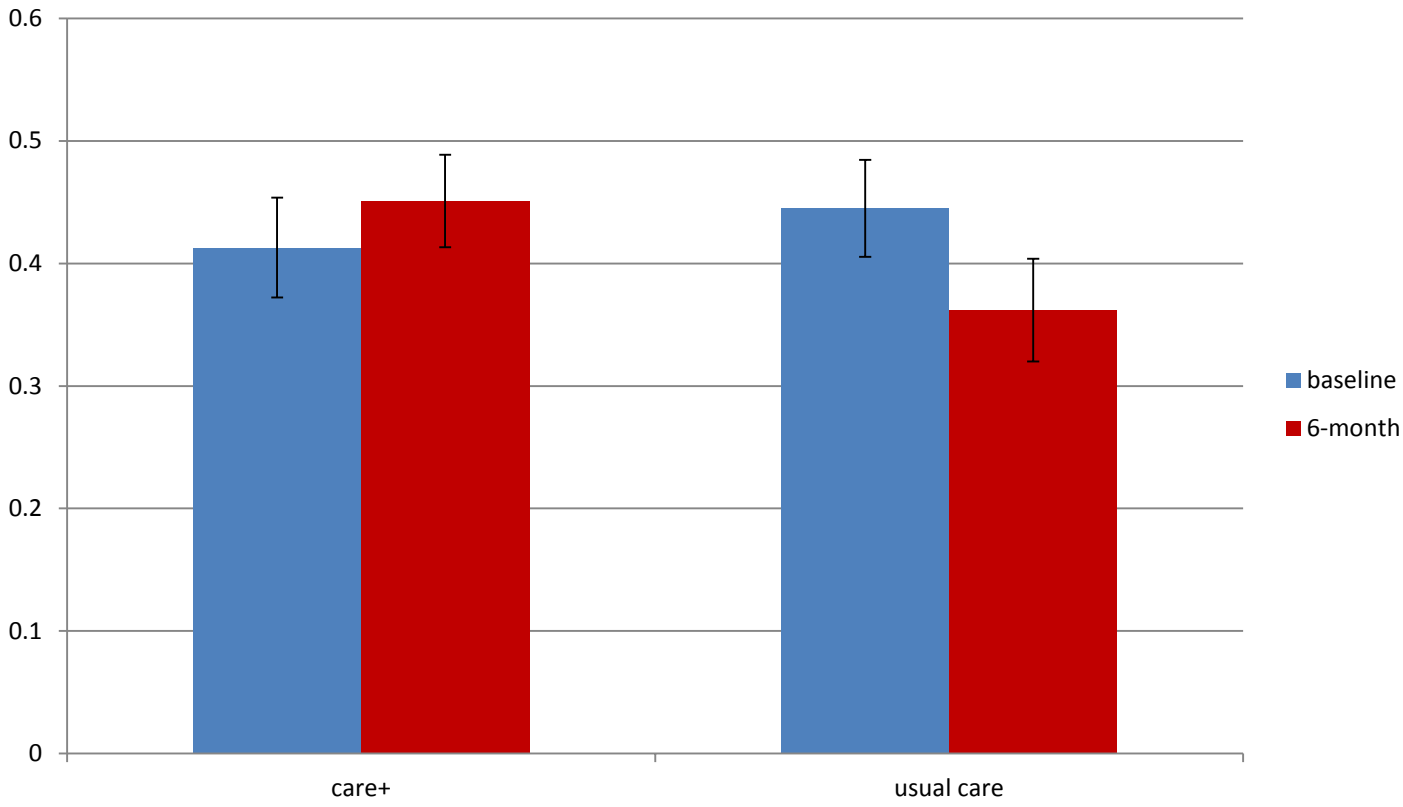


ns

Can it work III? Patients in the CARE Plus group had improvements in quality of life and wellbeing at 12 months



Can it work IV? CARE Plus prevented decline in QOL (EQ5-DL)



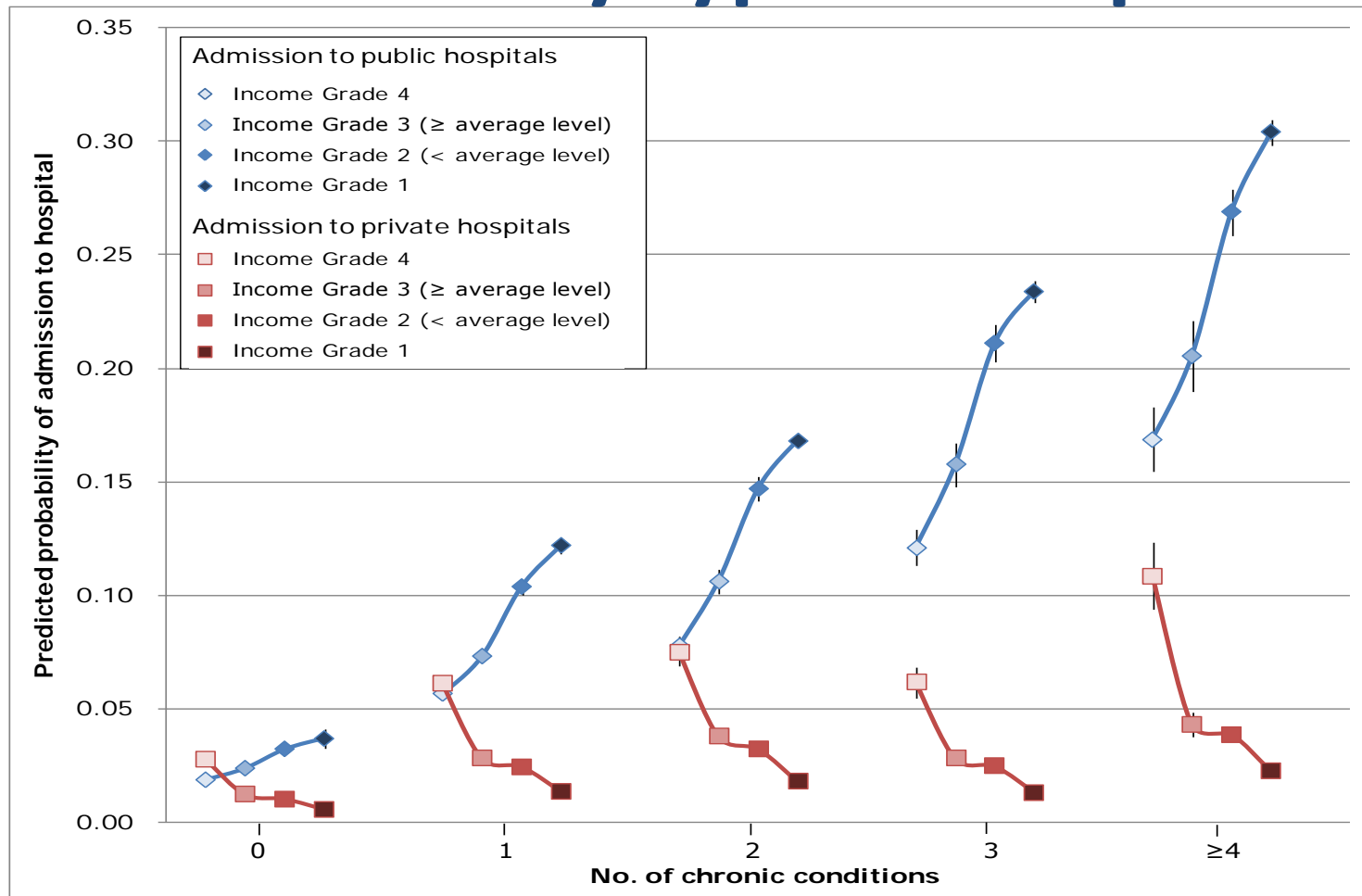
Effect size = 0.35

Cost effective?

In the pilot, CARE Plus was also very cost-effective :

- Cost < £13,000 per QALY
- NICE currently supports a cost of £20,000 - £30,000 per QALY

Hong Kong: MM associated with hospitalisation but pattern by income varies by type of hospital



Summary and Conclusion: multimorbidity in areas of deprivation

- Multimorbidity is a major challenge globally
- Complex interventions are required to make an impact on these challenges
- Complex interventions need to be targeted and require substantial development and optimisation before moving to a full RCT
- We are applying for funding for a full trial of CARE Plus

Conclusion: Six steps to quality intervention development

- To avoid research waste and the ISLAGIATT principle, we must more carefully develop our interventions before trial
- The Six Steps approach can help structure the work
- It can be applied successfully

Key Publications

- Wight D, et al (2016) *J Epidemiol Community Health* 70:520-525
- Mercer SW, Fitzpatrick B, Guthrie B, Fenwick E, Grieve E, Lawson K, Boyer N, McConnachie A, Lloyd SM, O'Brien R, Watt GCM, Wyke S. The Care Plus study- a whole system intervention to improve quality of life of primary care patients with multimorbidity in areas of high socioeconomic deprivation: cluster randomised controlled trial. *BMC Medicine* 2016, 14:88
- Mercer SW, O'Brien R, Fitzpatrick B, Higgins M, Guthrie B, Watt G, Wyke S. The development and optimisation of a primary care-based whole system complex intervention (CARE Plus) for patients with multimorbidity living in areas of high socioeconomic deprivation. *Chronic Illness*. 2016, 12: 165-181
- O'Brien R, Wyke S, Watt G, Guthrie B, Mercer SW. The 'everyday work' of living with multimorbidity in socio-economically deprived areas of Scotland. *Journal of Comorbidity* 2014,9:62
- Lawson KD, Mercer SW, Wyke S, Grieve E, Guthrie B, Watt GCM, Fenwick EAE. Double trouble: The impact of multimorbidity and deprivation on preference-weighted health related quality of life a cross sectional analysis of the Scottish Health Survey. *International Journal for Equity in Health* 2013, 12:67
- Barnett B, Mercer SW, Norbury M, Watt G, Wyke S, Guthrie B. The epidemiology of multimorbidity in a large cross-sectional dataset: implications for health care, research and medical education. *The Lancet* 2012, Jul 7;380(9836):37-43
- Mercer SW, Gunn J, Bower P, Wyke S, Guthrie B. Managing patients with mental and physical multimorbidity *BMJ* 2012;345:e5559
- Mercer SW, Guthrie B, Furler J, Watt GCM, Hart JT. Multimorbidity and the inverse care law in primary care. *BMJ* 2012, ;344:e4152.
- O'Brien R, Wyke S, Guthrie B, Watt G, Mercer SW. An "endless struggle": a qualitative study of GPs' and Practice Nurses' experiences of managing multimorbidity in socio-economically deprived areas of Scotland. *Chronic Illness* 2011, 7; 45-59





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Thank you



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